



2016 | 2017 AWARD RECIPIENT
GPA LEADERSHIP EXCELLENCE
IN PERSON-CENTRED CARE

We congratulate **Alzheimer Society**
P E E L

The Alzheimer Society of Peel makes GPA Basics Education Mandatory for Staff and Supports Regular GPA Refreshers

“As an organization, we adopted GPA as a standard of training for all staff because it helps people understand the world that those affected by Alzheimer’s disease or a dementia are living in. It gives staff a new sense of understanding that increases the success when communicating with our clients.”

– Christopher Rawn-Kane, CEO, Alzheimer Society Peel (ASP)

GPA Knowledge and Skills Prompt Positive Change

GPA education and training for all staff was made mandatory in 2011. In 2016, ASP made it a goal to ensure staff remain up-to-date on their knowledge and skills through GPA-Recharged, a 2-hour interactive on-site review. In 2016, 59 staff members participated in a GPA Basics session and 39 recharged their knowledge and their skills.

Robin Stainton, Public Education Coordinator and Facilitator of the GPA-R program at ASP says, “... we have great discussions regarding the personhood promoting interactions and malignant interactions that Kitwood (1998) found. Staff members are challenged to pay closer attention to their interactions, and positive change is the result.”

Staff Comment on the Value of GPA in their Day-to-Day Work ...

- “GPA training has been great for enhancing my problem solving skills ... I am now able to respond respectfully and confidently with clients who may exhibit responsive behaviours. The best part of GPA training is that I am able to redirect clients in a safe way. I have used several of the techniques both at our respite site (Nora’s House) as well as the Day Program.”
- “GPA has helped me to understand that all behaviour has meaning and to look deeper into situations to discover possible triggers and reasons for behaviours ... I use the skills I have acquired from GPA on a daily basis ...”
- “... a great experience for everyone at Nora’s House ... [GPA] has become second nature as part our daily routine ... a refresher every year helps us keep up-to-date with new ideas as well as ensuring that we retain all the knowledge we learned ... very beneficial for us and the people we support.”
- “... GPA has also given me a better opportunity to have a more client-based approach.”

Learn more about the work of the Alzheimer Society of Peel

Serving 36,742 clients is a huge accomplishment for a staff of 133 with 88 volunteers. Learn more about this organization and the important work it is doing: alzheimer.ca/peel



Brunel Day Centre



Brampton Day Centre & Evelyn’s Place Day Centre



Nora’s House (respite care)



Sam McCallion Day Centre



Meadowvale Day Centre