



AGE congratulates ...

2016 | 2017 AWARD RECIPIENT
GPA LEADERSHIP EXCELLENCE
IN PERSON-CENTRED CARE
with distinction



How is St. Joseph's Health Centre (SJHC) of Sudbury documenting GPA practice and principles?

★ “St. Joseph’s Health Centre lives the values of Person Centred Care. It is in our standards of practice and policies that we must always respect each resident or patient as a unique person and provide care that is reflective of their needs ...”

“For our residents with dementia, we have started a ‘This is My Story’ program to collect social histories to ensure we are providing care for the person behind the disease ... this was an opportunity to learn about each resident and apply this knowledge in identifying unmet needs.”



★ In 2015, SJHC mandated a minimum of 9 GPA sessions yearly, taught by 6 in-house GPA Certified Coaches (photos, left). They are now planning for additional sessions to ensure that management and administrative staff are also trained in GPA. Regular GPA-Recharged (GPA-R) sessions will be implemented once all staff are trained.

★ The organization identified a **GPA Lead** to ensure that sessions continue regularly, that coaches are organized with books and tools in stock, GPA attendance is tracked and that staff feedback on sessions is sought and documented.

★ During 2016, 108 staff members participated in GPA Basics education across St. Joseph’s Health Centre.

What are staff at St. Joseph’s saying about the impact of GPA?

“As part of my journey in the organization and as a Social Worker, I quickly learned the importance of the story behind the person with dementia. I jumped on the opportunity to become a GPA Certified Coach because I saw the congruence between social work practice and the content in the GPA curriculum.” – Jennifer Gosselin, GPA Certified Coach

“... With the increasing prevalence of dementia in long-term care it is essential that front-line workers have the knowledge, tools and confidence to deal with responsive or protective behaviours. Our organization’s commitment to training all staff members in GPA has not only boosted their confidence and skill set, but is also teaching them to provide person-centred care to our deserving residents.” – Angela Gilchrist, Program Coordinator

St. Joseph’s Health Centre of Sudbury and its culture of caring

“Emphasizing the qualities of compassion, human dignity, and social responsibility in caring for the whole person,” St. Joseph’s Village of Care Campus in Sudbury, Ontario, includes St. Joseph’s Villa, a 128-bed LTC home; St. Joseph’s Continuing Care, a 64-bed complex; and Villa St. Gabriel Villa, a 128-bed LTC home in Chelmsford. SJHC’s history began in 1881 when four Catholic Sisters of St. Joseph of Toronto travelled to Thunder Bay and began ministry in Northern Ontario. Learn more www.sjsudbury.com



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